



NOTICE IS HEREBY GIVEN that a hearing of the **LICENSING SUB-COMMITTEE** will be held in the **GROUND FLOOR MEETING ROOMS (CONINGSBY/BOURN ROOMS), PATHFINDER HOUSE, ST MARY'S STREET, HUNTINGDON, PE29 3TN** on **TUESDAY, 12 NOVEMBER 2024** at **10:00 AM** and you are requested to attend for the transaction of the following business:-

AGENDA

APOLOGIES

1. ELECTION OF CHAIR

Item Led By: Chair.

2. MEMBERS INTERESTS

To receive from Members declarations as to disclosable pecuniary, other registerable and non-registerable interests in relation to any Agenda item. Please see Notes below.

Item Led By: Chair.

3. INTRODUCTION

Item Led By: Chair.

4. LICENSING SUB COMMITTEE PROCEDURE (Pages 5 - 8)

Item Led By: Chair.

5. HUNTINGDON POOL AND SNOOKER CLUB, ST BENEDICTS COURT, HUNTINGDON PE29 3PN (Pages 9 - 52)

To consider an application for a review of a premises licence made under Section 51 of the Licensing Act 2003 made by the following:

Applicant: HDC Licensing – Responsible Authority

Premises: Huntingdon Pool and Snooker Club, St Benedicts Court, Huntingdon PE29 3PN

Item Led By: Licensing - (01480) 387075

6. EXCLUSION OF PRESS AND PUBLIC

To resolve:-

to exclude the press and public from the hearing during the determination of the application.

Item Led By: Chair.

7. DETERMINATION

To determine the application referred to in Agenda Item 5.

Item Led By: Chair.

25 day of October 2024

Michelle Sacks

Chief Executive and Head of Paid Service

Disclosable Pecuniary Interests and other Registerable and Non Registerable Interests

Further information on [Disclosable Pecuniary Interests and other Registerable and Non-Registerable Interests is available in the Council's Constitution](#)

Filming and Recording of Council Meetings

This meeting will be recorded by the Council for live broadcast online at <https://www.youtube.com/user/HuntingdonshireDC>

If you participate in the meeting, you consent to being filmed and to the possible use of those images and sound recordings for broadcasting and/or training purposes.

If you have any questions on the issue of filming / recording of meeting, please contact Democratic Services.

The District Council permits filming, recording and the taking of photographs at its meetings that are open to the public. Arrangements for these activities should operate in accordance with [guidelines](#) agreed by the Council.

Please contact Democratic Services, Tel: 01480 388169 / email: Democratic.Services@huntingdonshire.gov.uk if you have a general query on any Agenda Item, wish to tender your apologies for absence from the meeting, or would like information on any decision taken by the Sub-Committee.

Specific enquiries with regard to items on the Agenda should be directed towards the Contact Officer.

Members of the public are welcome to attend this meeting as observers except during consideration of confidential or exempt items of business.

Agenda and enclosures can be viewed on the [District Council's website](#).

Emergency Procedure

In the event of the fire alarm being sounded and on the instruction of the Meeting Administrator, all attendees are requested to vacate the building via the closest emergency exit.

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HUNTINGDONSHIRE DISTRICT COUNCIL

LICENSING SUB-COMMITTEE PROCEDURE

1. MEMBERSHIP

- 1.1 The Licensing Sub-Committee shall consist of three Members appointed by the Licensing Committee. A reserve member may also be in attendance in the event that any of the three Members is absent on the date of the hearing or discovers they have a conflict of interest.
- 1.2 At the start of each Sub-Committee hearing a Chair shall be elected from amongst its members.
- 1.2 The quorum for hearings of a Sub-committee shall be three members.
- 1.3 Members should be present throughout the entire hearing. If a member is required to leave temporarily, the Chair shall adjourn the hearing whilst that member is unavailable. If a member is not present for the whole of an item of business, they will not be able to debate or vote on that item.
- 1.4 A member will not take part in a hearing at which a matter is being discussed which relates to a Premises Licence, Club Premises Certificate, Temporary Events Notice or Personal Licence where either the premises are, or the person is resident in the ward which that member represents on Huntingdonshire District Council.

2. THE HEARING

- 2.1 Prior to the hearing, the Sub-Committee have received copies of all representations and relevant correspondence.
- 2.2 Hearings are normally held in public and are live streamed on the Council's YouTube Channel. However, the public may be excluded from all or part of a hearing where it considers that the public interest in so doing outweighs the public interest in the hearing or that part of the hearing taking place in public. The Sub-Committee will determine the outcome of an application at the conclusion of the hearing in private.
- 2.3 The Sub-Committee will determine the application in accordance with the [Council's Statement of Licensing Policy](#), the [Licensing Act 2003](#) and Guidance and Regulations under the Act taking into account the overriding need to promote the four licensing objectives, including [guidance](#) under Section 182 of the Licensing Act.
- 2.4 The Chair may require any person who in his opinion is behaving in a disruptive manner to leave the hearing and may refuse to permit that person(s) to return or may permit them to return with specified conditions. Such a person may, before the end of the hearing, submit

to the authority in writing information which they would have been entitled to give orally had they not been required to leave.

- 2.5 Where appropriate, the Chair shall remind the parties that their representations should be relevant to the licensing objectives of the prevention of crime and disorder, public safety, the prevention of public nuisance and the protection of children from harm. The Sub-Committee will disregard any information which is not relevant to the application, representations or to the licensing objectives. If, the Chair feels that the representations being made are not relevant, he may, after first reminding the party of the need for relevance, advise the party that he will no longer be heard. Where in the opinion of the Chair, a party is being repetitious, vexatious or slanderous in his remarks, the Chair may first warn the party and may then advise the party that he will no longer be heard. The ruling of the Chair shall be final.
- 2.6 All questions and statements shall be directed through the Chair.

3. HEARING PROCEDURE

3.1 Procedure in all cases other than an application for a review of a premises licence or a club premises certificate or convictions coming to light after the grant or renewal of a personal licence.

1. Introductions

The Chair will, at the beginning of the hearing introduce the members of the Sub-Committee and any officers in attendance to support the Sub-Committee and shall ask the parties and any persons accompanying them to state their names and addresses or who they represent.

The Chair shall explain to the parties present that the hearing is subject to this procedure, copies of which will have been distributed to the parties with the notice of the hearing and shall enquire of the persons present whether there are any questions of clarity or explanation about its contents.

2. Allocation of Time

The Sub-Committee will generally not expect any of the parties to take more than 20 Minutes to address it, to give further information or to call witnesses. In the case of interested parties, this time allocation is shared between the number of those in attendance. However, the Chair will exercise discretion dependent upon the circumstances of a particular case. Under the regulations an equal maximum time period must be allowed to all parties.

3. The Licensing Authority:

The Licensing Officer will present the application and representations received by the Council. No recommendation will be made.

The Chair will invite Members of the Sub-Committee, the Applicant, Responsible Authorities and all other parties if they have any questions to clarify the content of the Licensing Officers report.

4. The Applicant:

The Applicant or their representative will be invited to present their case in support of their application.

If applicable, the applicant can call any witness(es) to give evidence in support of their case.

Once the applicant has presented his / her case, the Chair will invite questions from the Sub-Committee and all other parties present.

5. Responsible Authorities:

The Chair will invite any Responsible Authorities in attendance to make representations in support of their representation.

If applicable, the Responsible Authority's can call any witnesses to speak in support of their case.

Questions to Responsible Authority Officers will then be invited from all parties present.

6. The Other Persons (people who have made a valid representation).

The Chair will then invite and interested persons to put forward their case, based on the representation submitted.

Where there are a number of interested parties and the nature of their representations are similar, such parties may decide to appoint a spokesperson to represent the group.

Questions will then be invited from all parties present.

7. Review of Written Representations

The Sub Committee will review the relevant written representations which have been received. All parties present will be given an opportunity to comment.

The Sub-Committee will consider any requests for permission to present new evidence or information not previously disclosed to all, the parties prior to the hearing. The general rule is that such information or evidence must not be considered unless all parties at the hearing agree to it being considered on the day of the hearing. A request may be made for a short adjournment to allow time for everyone to receive copies of the extra information and to read it.

8. Summing Up

After all parties have addressed the Sub-Committee, the Applicant or his representative will be invited by the Chair to sum up their application for a time not exceeding five minutes but without introducing any new evidence to the proceedings.

9. Making and Reporting the Decision

The Sub-Committee will then retire to another room to make their decision. The Council's Legal Officer will accompany members to advise where necessary.

All parties will be sent a decision notice in writing within five working days of the date of the hearing outlining the decision and the reasons to support it. Details of appeal rights will also be sent with the decision notice.

10. Record of the Hearing

A record shall be taken of the hearing by the licensing authority which shall be retained for six years after the date of the determination of the hearing or the disposal of an appeal against the determination.

4.0 Procedure in cases relating to an application for a review of a premises licence or a club premises certificate or convictions coming to light after the grant or renewal of a personal licence.

In the case of such hearings, the procedure at 3.1 shall be followed with the exception that the applicant for a review of a premises licence or a club premises certificate or the chief officer of police in the case of an objection notice where convictions have come light after the grant or renewal of a personal licence will be invited to address the Sub-Committee first and to call any person(s) to whom permission has been granted to appear.

After any questions have been dealt with the holder of the licence or certificate will be invited to address the Sub-Committee and to call any person(s) to whom permission has been granted to appear.

There shall be no right of reply for the applicant for a review of the licence or certificate or for the Chief Officer of Police.

G:\Licensing\Licensing Committee/Procedures/ Licensing Act – Licensing Sub Committee Procedure 2024

LICENSING SUB-COMMITTEE – 12th November 2024

LICENSING ACT 2003 APPLICATION TO REVIEW PREMISES LICENCE Huntingdon Pool and Snooker Club, St Benedict's Court, Huntingdon, PE29 3PN

1. INTRODUCTION

- 1.1 Huntingdonshire District Council as the Licensing Authority has received an application to review a premises Licence, from HDC Licensing Officer William Dell'Orefice in his capacity as a Responsible Authority under the Licensing Act 2003 ('the Act'), for Premises Licence HDC/PRE00783; Huntingdon Pool and Snooker Club, St Benedict's Court, Huntingdon, PE29 3PN
- 1.2 The Application was received on 17 September 2024. As required under the Licensing Act 2003, notice of the application was advertised on the Council's website, and blue notices were displayed at or near the premises from 18 September 2024. The 28 days consultation period ended on 15 October 2024.
- 1.3 A copy of the application for review, along with supporting documentation is attached as **Appendix A**.
- 1.4 The current premises licence, is at **Appendix B**.

2. BACKGROUND and TIMELINE

- 2.1. The Premises at St Benedict's Court has for many years been operated as a snooker club. Originally known as 147 Snooker Club, The Premises Licence (HDC/PRE00358) Lapsed due to the death of the Premises Licence Holder in Oct 2014.
- 2.2. A new premises licence was applied for and granted (HDC/PRE00672) in April 2015, in this case the Licence holder was a Limited Company. The premises was closed and ceased to operate in 2017, and the company was dissolved in Jan 2020, and the Premises Licence Lapsed.
- 2.3. In October 2019 a new licence was applied for and granted (the current licence HDC/PRE00783) and Mr Savvas Kounnis became the Premises Licence Holder and the DPS. Sadly, Mr Savvas Kounnis passed away in June 2020.
- 2.4. However, the Licence was then transferred to his son Mr Pavlos Kounnis AKA Paul Kounnis, who remains the current licence holder. Since June 2020 there have been a number of different persons named as the DPS. The current DPS, Mr Steven Ellis has been in place since June 2023.

3. REPRESENTATIONS

3.1 During the period for representations 7 responses have been received from officers in their roles as a Responsible Authority. These representations have been attached as **Appendix C**.

From	Capacity	Response
PC446 Metcalf –	Operational Planning and Licensing / Partnerships and Operational Support, Cambridgeshire Constabulary	Comments in appendix C
PS1560 Martin -	Huntingdon Neighbourhood Policing Team, Cambridgeshire Constabulary	Comments in appendix C
Detective Superintendent Treadwell 270 -	Director of Intelligence, Cambridgeshire Constabulary	Comments in appendix C
Leon Collins –	Fire Safety Officer, Cambridgeshire Fire and Rescue Service	Comments in appendix C
Trudie Spinks –	Environmental Health Officer, Huntingdonshire District Council	Comments in Appendix C
Louise Gratton -	Trading Standards Officer, Cambridgeshire and Peterborough Trading Standards	Responded - No Comments
Melaine Draper	Environmental Health Officer, Huntingdonshire District Council	Responded - No Comments

3.2 In addition, a further 4 representations in support of the application have been received from other persons. **Appendix D**

3.3 Not all matters raised within the representation may be relevant matters for consideration under the Licensing Act 2003.

3.4 A person who has submitted a relevant representation is entitled to address the Licensing Sub-Committee at the hearing and ask questions of any other party appearing at the hearing.

4. GENERAL DUTY/ POLICY CONSIDERATIONS

4.1 The licensing authority must carry out its functions under the Act with a view to promoting the licensing objectives, each objective has equal importance, the objectives are:

- a. the prevention of crime and disorder,
- b. public safety,
- c. the prevention of public nuisance, and
- d. the protection of children from harm.

4.2 The sub-committee must also have regard to –

- a. its statement of licensing policy, and
- b. any statutory guidance issued under Section 182 of the Licensing Act 2003.
- c. The Human Rights Act 1988

4.3 The Council must also fulfil its obligations under Section 17 of the Crime and Disorder Act 1998 to do all that it reasonably can to prevent crime and disorder in its district.

5. DETERMINATION

5.1. In making a decision, this application must be determined on its individual merits having regard to the representations and supporting documents included as part of the report along with additional information considered relevant at the hearing. As part of the decision process the sub-committee is required to give its reasons for any decision arrived at.

5.2. Where the licensing authority considers that action under its statutory powers is appropriate, it may take any of the following steps:

- a. modify the conditions of the premises licence (which includes adding new conditions or any alteration or omission of an existing condition), for example, by reducing the hours of opening or by requiring door supervisors at particular times;
- b. exclude a licensable activity from the scope of the licence, for example, to exclude the performance of live music or playing of recorded music (where it is not within the incidental live and recorded music exemption);
- c. remove the designated premises supervisor, for example, because it is considered that the problems are the result of poor management;
- d. suspend the licence for a period not exceeding three months;
- e. revoke the licence.
- f. take no action

5.3. Any decision made by the sub-committee must be reasonable and proportionate and promote the Licensing objectives.

BACKGROUND INFORMATION

Licensing Act 2003.

Guidance issued under section 182 of the Licensing Act 2003.

The Council's Statement of Licensing Policy.

Licensing Officer: Sarah Mardon

12.11.2024

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Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

Please read the following instructions first:

Before completing this form please read the guidance notes at the end of the form.

If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

Name of applicant: William Dell'Orefice - HDC Licensing Officer – Responsible Authority

Apply for the review of a premises licence under section 51 of the Licensing Act 2003 for the premises described below.

Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description: Huntingdon Pool and Snooker Club St. Benedict's Court
Post town: Huntingdon
Postcode (if known): PE29 3PN
Number of premises licence or club premises certificate (if known): HDC/PRE00783

Applicant details (tick which applies)

- a) An individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)
- b) A responsible authority (please complete (C) below)
- c) A member of the club to which this application relates (please complete (A) below)

(A) Details of individual applicant (fill in as applicable)

Details of individual applicant
Title: Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Ms <input type="checkbox"/> Other:
First name:
Surname:
I am 18 years or over <input type="checkbox"/>
Current postal address if different from premises address:
Post town:
Postcode:
Daytime contact telephone number:
Email address:

(B) Details of other applicant

Details of other applicant
Name:
Address:
Telephone number:

Email address:

(C) Details of responsible authority applicant

Details of responsible authority applicant	
Name:	William Dell'Orefice - HDC Licensing Officer – Responsible Authority
Address:	Pathfinder House, St Mary's Street, Huntingdon PE29 3TN
Telephone number:	01480 387075
Email address:	[REDACTED]

This application to review relates to the following licensing objective(s) - please tick one or more boxes

1. The prevention of crime and disorder
2. Public safety
3. The prevention of public nuisance
4. The protection of children from harm

Please state the ground(s) for review (please read guidance note 2):

Following two licensing inspections, on the 09th and 12th of September 2024, the premises have been found to be in breach of several licence conditions relating to the four licensing objectives. There have been several reports of police incidents in the last 12 months.

Please provide as much information as possible to support the application (please read guidance note 3):

The inspection carried out on the 12th September 2024 was conducted alongside Cambridgeshire Fire and Rescue due to concerns noted on the inspection conducted on the 09th September 2024, which itself was carried out with the Licensing Police Officer from Cambridgeshire Constabulary.

The premises was found to be in breach of the following conditions:

1. CCTV will be provided in the form of a recordable system, capable of providing pictures of High definition (HD) evidential quality in all lighting conditions in

- particular facial recognition. Cameras must cover the entire licensed area including the outside curtilage of the building.
- a. The plans included on the licence show the downstairs external area and cameras are not present in this location.
 2. The premises licence holder must ensure at all times that an appointed member of staff is present when the premises is conducting a licensable activity, who is capable and competent at using the CCTV system and downloading CCTV footage on their own recordable media, and be able to hand this footage over to an authorised person on request.
 - a. On the inspection conducted on the 09th September 2024, staff present were unable to access CCTV.
 3. The person nominated as the DPS will join the HBAC/Huntingdon Pub Watch scheme and support its aims and objectives. This includes support of its agreed banning policy and attending meetings; personally or by sending an authorised representative of the venue. The condition is only binding whilst the HBAC/Huntingdon Pub Watch scheme is in existence.
 - a. The DPS has never attended a pubwatch scheme meeting and has nominated someone on his behalf to attend.
 4. The premises shall devise and implement a dispersal policy to ensure patrons do not congregate outside the premises, and they disperse from the premises in an orderly and quiet manner so not as to disturb residents within the vicinity.
 - a. No written dispersal policy provided on inspections.
 5. A written risk assessment will be done completed detailing the requirement for SIA door staff. A minimum of 2 SIA staff will be on duty on a Friday and Saturday (and days prior to a public holiday), SIA doorman will be on duty from 22:00hrs until 30 minutes after closing time, or until all customers have dispersed from the immediate vicinity of St. Benedicts Court. This risk assessment will be made available to police or licensing authority officers upon request. The duties of the SIA staff will include the following, but not restricted to:
 - a. No written risk assessment provided on inspections
 6. A search policy shall be implemented, as appropriate as a part of the risk assessment process, and with signage being displayed at point of entry.
 - a. No search policy implemented.
 7. At least 2 body worn cameras will be used at all times when door staff are on duty. One of these body worn cameras will be utilised by a SIA staff member at ground floor exit door onto St. Benedicts Court, at least 30 minutes prior to closing time. When door staff are not working the duty manager will wear and use a body worn camera during licensable hours after 22:00hrs.
 - a. On both inspections, only one camera on site and staff stated they were not wearing these cameras when SIA door staff were no on site.
 8. Music Noise Levels (MNL) from any performance, expressed as an L(A)_{eq}, 1min, shall not exceed the representative L(A)₉₀ level without entertainment noise (WEN). MNL expressed as an L(A)₁₀ will not exceed the L(A)₉₀ (WEN) in any 1/3 octave band between 40 and 160Hz. Measurements shall be made 1m from the façade of noise-sensitive premises.
 - a. Unable to provide evidence of noise monitoring or and noise monitoring equipment on site.
 9. All staff shall be trained to challenge every individual who appears to be under 25 years of age and to refuse service where individuals cannot produce acceptable

means of identification. Such training shall be provided not less than every six months, and written records shall be kept of all training and refresher training.

- a. No staff training records have been provided. On the 12th September 2024 inspection, the shift manager stated that no training was provided, and the online records were empty.
10. No persons under 18 years of age to be permitted to remain on the premises after 21:00hrs, unless taking part in a prearrange pool or snooker tournament, and then they must be supervised by a responsible adult. Appropriate signage will be on display on the premises to inform customers of this.
- a. No signage on display during both inspections.
11. A written Drugs Policy will be implemented and made available to view by an authorised officer on request.
- a. No written Drugs Policy provided on inspections.
12. Between the hours of 21:00hrs and close at least one person who holds a personal licence will be on duty on a Friday and Saturday (and day prior to a public holiday).
- a. No evidence of personal licence holders being present on site as required. The shift manager on Saturdays has confirmed that he does not hold a personal licence held and no one else on site on Saturdays has one either.

Some of the documents presented on the inspection conducted on the 12th September were risk assessments and policies applicable to the security company who provide door staff to the premises and would not meet the requirements of the above conditions. The assessments and policies appeared to be over 10 years old and related to the actions and conduct of door staff, not the premises itself or the staff employed by the premises.

In addition to the breach of conditions, the Premises Licence Holder and Designated Premises Supervisor have failed to attend the pre-arranged inspections and have previously failed to return any contact from Licensing Officers, Cambridgeshire Constabulary, or Huntingdon Business Against Crime (HBAC). This includes a notice of suspension issued in July 2024 to the premises licence holder for failure to pay the annual licence fee. This notice was emailed to the premises licence holder and designated premises supervisor, but no response was received, and the notice was left at the premises with the shift manager and was eventually paid.

There is reason to believe that neither individual has any day-to-day involvement in the running of the premises and there is no suitable control over the premises to ensure adherence to and promotion of the licensing objectives. On a phone call with the Designated Premises Supervisor (DPS) on the 12th September 2024, the DPS stated verbally that he did not know where any written documents were as this was all dealt with by a manager who he was unable to make contact with. The current DPS was added to the licence after concerns were raised to the Premises Licence Holder in June 2023 that the then DPS did not have control over the premises.

Have you made an application for review relating to the premises before?

Yes No

If yes, please state the date of that application:

If you have made representations before relating to the premises please state what they were and when you made them:

1. I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
2. I understand that if I do not comply with the above requirements my application will be rejected

It is an offence, liable on conviction to a fine up to level 5 on the standard scale, under section 158 of the Licensing Act 2003 to make a false statement in, or in connection with, this application.

Privacy Notice

All personal information that you provide us is managed in accordance with our Privacy Policy. Please visit the [Privacy Notice for Community- Regulation and Enforcement](#) on our website where you can find out information about how we handle your information and your rights of access.

Signatures (please read guidance note 4)

Signature of applicant or applicant's solicitor or other duly authorised agent (please read guidance note 5). If signing on behalf of the applicant please state in what capacity.

Signature: William Dell'Orefice

Date: 17/09/2024

Capacity: Licensing Officer

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6):

Post town:

Postcode:

Telephone number:

If you would prefer us to correspond with you using an email address: Yes

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.

This is the address which we shall use to correspond with you about this application.

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Schedule 12

Part A



Premises Licence

Premises Licence Number

HDC/PRE00783

Part 1 – Premises Details

Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code

**Huntingdon Pool & Snooker Club
St Benedicts Court
Huntingdon
PE29 3PN**

Telephone number **01480 412000**

Where the licence is time limited the dates: **Not Applicable**

This licence comes into effect on: **27.06.2023**

The annual fee is due with effect from: **October** and each year thereafter.

Licensable activities authorised by the licence

Regulated Entertainment (Indoors) - Exhibition of a Film, Indoor Sporting Events, Performance of Live Music, Performance of Recorded Music

Late Night Refreshment (Indoors)

Sale by Retail of Alcohol

Times the licence authorises the carrying out of licensable activities

Regulated Entertainment (Indoors) Mondays to Thursdays 10:00 - 02:00, Fridays and Saturdays 10:00 - 04:00, Sundays 10:00 - 02:00

Late Night Refreshment (Indoors) - Mondays to Thursdays 23:00 - 02:00, Fridays and Saturdays 23:00 - 04:00, Sundays 23:00 - 02:00

Sale by Retail of Alcohol - Mondays to Thursdays 10:00 - 02:00, Fridays and Saturdays 10:00 - 04:00, Sundays 10:00 - 02:00

The opening hours of the premises

Mondays to Thursdays 10:00 - 02:30

Fridays & Saturday 10:00 - 04:30

Sunday 10:00 - 02:30

Note: For seasonal variations or non-standard timings in the opening hours refer to Annex 4

Where the licence authorises supplies of alcohol whether these are on and / or off supplies

Alcohol is supplied for consumption ON the Premises

Schedule 12

Part A

Premises Licence

Premises Licence Number

HDC/PRE00783

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Mr Pavlos Kounnis
22 Timbers Close
Great Notley
Braintree
CM77 7GZ

Registered number of holder, for example company number, charity number (where applicable)

N/A

Name and address of designated premises supervisor where the premises licence authorises for the supply of alcohol

Steven Ellis
[REDACTED]

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Licence Number: LN/000009396 Issuing Authority: Colchester City Council

ANNEX 1 – MANDATORY CONDITIONS

1. No supply of alcohol may be made at a time when
 - a. there is no designated premises supervisor in respect of the premises licence, or
 - b. the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
2. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
3. The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
4. In paragraph 3, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises —
 - a. games or other activities which require or encourage, or are designed to require or encourage, individuals to —
 - i. drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is

Schedule 12

Part A

Premises Licence

Premises Licence Number

HDC/PRE00783

- authorised to sell or supply alcohol), or
- ii. drink as much alcohol as possible (whether within a time limit or otherwise);
 - b. provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - c. provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - d. selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - e. dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6. The premises licence holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
7. The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
8. The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either —
- a. a holographic mark, or
 - b. an ultraviolet feature.
9. The responsible person must ensure that -
- a. where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures —
 - i. beer or cider: ½ pint;
 - ii. gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - iii. still wine in a glass: 125 ml;
 - b. these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - c. where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.
10. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
11. For the purposes of the condition set out in paragraph 10 -

Schedule 12

Part A

Premises Licence

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- a. "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
 - b. "permitted price" is the price found by applying the formula - $P = D + (D \times V)$ where -
 - i. P is the permitted price,
 - ii. D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - iii. V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
 - c. "relevant person" means, in relation to premises in respect of which there is in force a premises licence -
 - i. the holder of the premises licence,
 - ii. the designated premises supervisor (if any) in respect of such a licence, or
 - iii. the personal licence holder who makes or authorises a supply of alcohol under such a licence;
 - d. "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
 - e. "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
12. Where the permitted price given by paragraph b. of paragraph 11 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
13. Paragraph 14 applies where the permitted price given by paragraph b. of paragraph 11 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
14. The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
15. The admission of children under the age of 18 to film exhibitions permitted under the terms of this licence shall be restricted in accordance with any recommendations made:
- a. By the British Board of Film Classification (BBFC) where the film has been classified by that Board or
 - b. By the Licensing Authority where no classification certificate has been granted by the BBFC or, where the licensing authority has notified the licence holder that section 20(3) (b) (74 (3)(b) for clubs) of the Licensing Act 2003 applies to the film.
16. Where one or more individuals must be at the premises to carry out a security activity, each such individual must:
- a. be authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001; or
 - b. be entitled to carry out that activity by virtue of section 4 of that Act.

Schedule 12

Part A

Premises Licence

Premises Licence Number

HDC/PRE00783

ANNEX 2 – CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE

1. The premises licence holder will ensure that a digital CCTV system is fully compliant with the guidance contained in the Information Commissioner’s Office (ICO) guidance document (www.informationcommissioner.gov.uk) regarding installation of CCTV is provided at the premises.
2. CCTV will be provided in the form of a recordable system, capable of providing pictures of High definition (HD) evidential quality in all lighting conditions in particular facial recognition. Cameras must cover the entire licensed area including the outside curtilage of the building.
3. CCTV equipment must be maintained in good working order, be correctly time and date stamped and must be retained for a minimum period of 28 consecutive days.
4. The premises licence holder must ensure at all times that an appointed member of staff is present when the premises is conducting a licensable activity, who is capable and competent at using the CCTV system and downloading CCTV footage on their own recordable media, and be able to hand this footage over to an authorised person on request.
5. All images downloaded must be provided in a format that can be viewed on readily available equipment without the need for specialist software.
6. Notices advising that CCTV has been installed on the premises shall be posted up so that they are clearly visible to the public within the licensed premises.
7. No customers carrying opened bottles of alcoholic drink upon entry shall be admitted to premises at any time they are open to the public.
8. Staff will take all necessary steps to ensure that customers do not take partly consumed alcoholic products or drinking receptacles away from the premises.
9. The person nominated as the DPS will join the HBAC/Huntingdon Pub Watch scheme and support its aims and objectives. This includes support of its agreed banning policy and attending meetings; personally or by sending an authorised representative of the venue. The condition is only binding whilst the HBAC/Huntingdon Pub Watch scheme is in existence.
10. The premises shall devise and implement a dispersal policy to ensure patrons do not congregate outside the premises, and they disperse from the premises in an orderly and quiet manner so not as to disturb residents within the vicinity.
11. A written risk assessment will be done completed detailing the requirement for SIA door staff. A minimum of 2 SIA staff will be on duty on a Friday and Saturday (and days prior to a public holiday), SIA doorman will be on duty from 22:00hrs until 30 minutes after closing time, or until all customers have dispersed from the immediate vicinity of St. Benedicts Court. This risk assessment will be made available to police or licensing authority officers upon request. The duties of the SIA staff will include the following, but not restricted to:
 - a. · In accordance with the company search policy, conduct searches of customers entering or re-entering the premises for controlled drugs or weapons. If a customer refuses to be search entry will be denied.

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- b. Check the ID of customers to ensure no persons under the age of 18 are admitted to the premises from 22:00hrs unless taking part in a pre-arranged tournament and are accompanied by a responsible adult.
 - c. Ensure that seized items are retained, recorded, and stored securely. To make duty manager aware of any seizures at the end of each shift.
 - d. To deny entry to any person who has had items seized from them, and to prevent access to persons who refuse to be searched.
 - e. To ensure last entry/re-entry times are adhered to.
 - f. To ensure that customers disperse away from the immediate vicinity in an orderly manner.
 - g. To utilise the HBAC/pubwatch radio to liaise with other users and CCTV when incidents of note occur.
12. At least 2 body worn cameras will be used at all times when door staff are on duty. One of these body worn cameras will be utilised by a SIA staff member at ground floor exit door onto St. Benedicts Court, at least 30 minutes prior to closing time. When door staff are not working the duty manager will wear and use a body worn camera during licensable hours after 22:00hrs.
13. Last entry/re-entry shall be no later than 02:30hrs.
14. A search policy shall be implemented, as appropriate as a part of the risk assessment process, and with signage being displayed at point of entry.
15. For Events to be held inside:
16. All windows and doors to be kept closed during any performance of live or recorded music inside the premises.
17. Music Noise Levels (MNL) from any performance, expressed as an L(A)eq, 1min, shall not exceed the representative L(A)90 level without entertainment noise (WEN). MNL expressed as an L(A)10 will not exceed the L(A)90 (WEN) in any 1/3 octave band between 40 and 160Hz. Measurements shall be made 1m from the façade of noise-sensitive premises.
18. For events continuing after 23:00, the music noise should not be audible within noise sensitive premises with windows open in a typical manner for ventilation.
19. A refusals log book shall be in operation at the premises and all attempts to purchase alcohol by or on behalf of a person under 18 will be recorded in the log. It shall be made available to an authorised officer on request.
20. The entrance/exit to the premises will be supervised at peak exit times to ensure patrons leave the area quickly and quietly.
21. Notices shall be displayed in prominent positions at the exits to remind customers to respect any residential neighbours and keep noise to a minimum
22. A phone number will be made available to the residents enabling them to contact a person in charge in the event of any nuisance from the premises. The telephone number shall be provided to any resident requesting the number. A log shall be kept of complaints and actions taken. The log shall be available to the local licensing authority on request.

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- 23. Any entertainment provided within the premises will be controlled so as to not cause any nuisance to neighbouring noise sensitive premises.
- 24. The premises operator shall ensure that every individual who appears to be under the age of 25 years of age seeking to purchase or be supplied with alcohol at or from the premises shall produce means of identification – passport, photo driving licence or PASS accredited photo ID – proving that individual to be 18 years of age or older. If the person seeking alcohol is unable to produce acceptable means of identification, no sale or supply of alcohol will be made to or for that person.
- 25. All staff shall be trained to challenge every individual who appears to be under 25 years of age and to refuse service where individuals cannot produce acceptable means of identification. Such training shall be provided not less than every six months, and written records shall be kept of all training and refresher training.
- 26. Challenge 25 posters shall be displayed in prominent positions at the premises.
- 27. No persons under 18 years of age to be permitted to remain on the premises after 21:00hrs, unless taking part in a prearrange pool or snooker tournament, and then they must be supervised by a responsible adult. Appropriate signage will be on display on the premises to inform customers of this.
- 28. When SIA staff are not on duty and licensable activities are taking place, the door buzzer system will be in operation, as a means to control entry of customers.
- 29. A written Drugs Policy will be implemented and made available to view by an authorised officer on request.
- 30. The designated premises supervisor shall authorise in writing the names of the staff members/individuals suitably trained to be responsible for the sale of alcohol at the premises in his/her absence.
- 31. Between the hours of 21:00hrs and close at least one person who holds a personal licence will be on duty on a Friday and Saturday (and day prior to a public holiday).

ANNEX 3 – CONDITIONS ATTACHED AFTER A HEARING BY THE LICENSING AUTHORITY

None

ANNEX 4 – SEASONAL VARIATIONS & NON-STANDARD TIMINGS – For the licensable activities authorised by this licence:

None

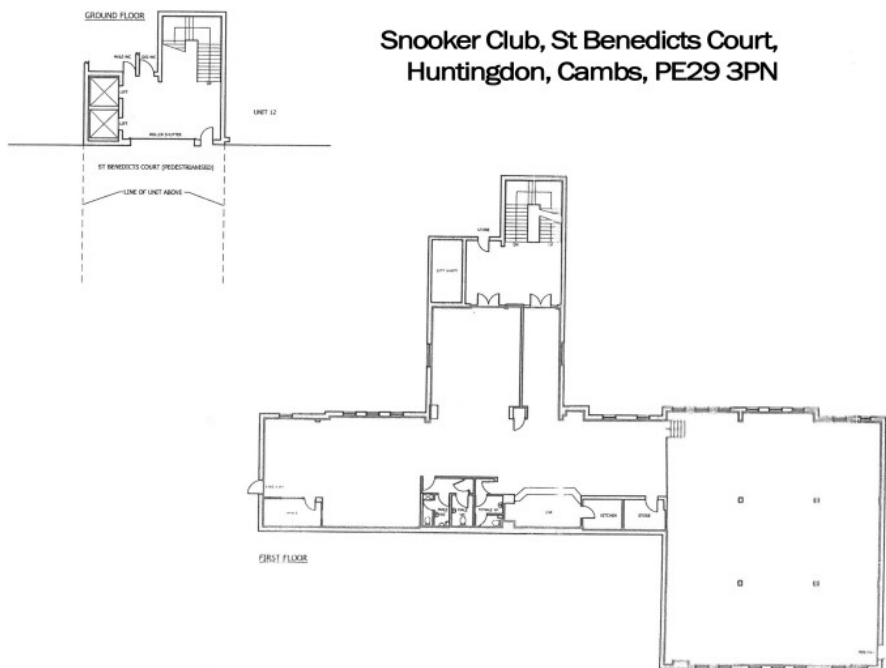
**Schedule 12
Part A**

Premises Licence

Premises Licence Number

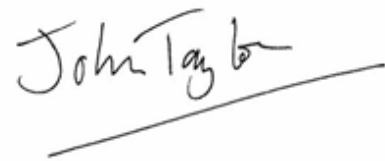
HDC/PRE00783

ANNEX 5 – PLANS



**Snooker Club, St Benedicts Court,
Huntingdon, Cambs, PE29 3PN**

Licence valid from: 27.06.2023



Date of Issue: 24.07.2023

Signed: Chief Operating Officer

Appendix C – Application to Review Premises Licence HDC/PRE00783, Huntingdon Pool and Snooker Club

Representation and comments from Responsible Authorities

From – PC446 Metcalf – Operational Planning and Licensing / Partnerships and Operational Support, Cambridgeshire Constabulary

Huntingdon Pool & Snooker Club – Cambridgeshire Constabulary Supporting documentation

Report by PC 446 Clare Metcalfe – Licensing Officer - Operational Planning and Licensing Department, Cambridgeshire Constabulary.

This report is being submitted in support of the premises licence review brought by HDC Licencing concerning Huntingdon Pool and Snooker Club, St Benedicts Court, Huntingdon, Cambridgeshire.

Cambridgeshire Constabulary Licensing Department have ongoing concerns that neither the Premises Licence Holder, or the Designated Premises Supervisor have knowledge of the day to day running of the business and have failed to ensure the promotion of the licensing objectives.

Breaches of the Premises Licence conditions, and the operating procedures have been identified during a joint licensing inspection on Monday 9th September 2024. A failure of which has contributed towards numerous violent incidents taking place, both inside and outside the premises. Additionally, controlled drugs have been identified as being presence on the premises.

The premises is located on the first floor accessed from street level via a communal stairway, this stairway also goes up to access a rooftop carpark.



The licence authorises the carrying out the following licensable activities:

Regulated Entertainment (indoors)	Monday -Thursday 10:00 - 02:00	Friday - Saturday 10:00 - 04:00	Sunday 10:00 - 02:00
Late Night Refreshment (Indoors)	Monday - Thursday 23:00 - 02:00	Friday - Saturday 23:00 - 04:00	Friday - Saturday 23:00 - 04:00
Sale by Retail of Alcohol (for consumption on the premises).	Monday – Thursday 10:00 - 02:00	Monday – Thursday 10:00 - 02:00	Sunday 10:00 - 02:00

Mr Pavlos (Paul) Kounnis has been the Premises Licence Holder (PLH) since June 2020, following the passing of his father, whom was the previous PLH.

In the immediate months following his appointment there were concerns regarding illegal activities happening on the premises, namely; drug use and dealing on the premises, staff permitting drug use and dealing on the premises, unlicensed doorman working there, underage sales, staff not requesting ID and young females frequenting the club until the early hours.

Due to these concerns a meeting took place between Mr Kounnis, Police Licensing Officer and HDC Licensing Officer on 11th September 2020.

A number of measures were agreed to be implemented:

- *3 door staff will be on duty on a Friday and Saturday evening, 2 at the front door of premises on first floor, and one to be positioned at external door at street level.*
- *Drugs book/register and new incident log.*
- *Last entry until further notice to be midnight.*
- *Invest in putting two members of staff through personal licence course with intention of varying DPS to a member of staff who actually has day to day knowledge of the business.*
- *Report all incidents of customer bad behaviour to Huntington Pubwatch for consideration of banning individuals.*

Over the next few weeks there appeared to be a new enthusiasm to ensure the agreed procedures were being actioned. There was the seizure of three items; 2 suspected to be controlled drugs, and a skewer (weapon of offence) from a number of would-be customers. (See appendix 1). This just demonstrated the need for proactive searches to prevent controlled drugs and weapons being brought into the premises. Since that time, I am not aware of any other similar items being handed into the police.

During the following months there were a number of reports of Covid breaches occurring at the premises, these reports were shared with the then HDC Covid Enforcement Officer.

On 04/07/2021 police attended the premises and found it to be breaching the Covid restrictions that were in place at that time. The then duty manager was subsequently reported and given a £1000 fine for contravening requirement to observe conditions on ordering, serving and seating when selling food and drink for consumption on premises (alcohol serving business only).

As a result of this Covid breach it was determined that the CCTV at the premises had not been working for a substantial amount of time.

Then followed a period of closure at the premises for refurbishment.

Consultation between Mr Kounnis, Police Licensing and HDC Licensing continued over the following months. As part of a stepped approach, it was agreed that Mr Kounnis would submit a minor variation to the premises licence, to include a number of recommended conditions, this application came into effect in February 2022.

There have been a number of DPS changes since Mr Kounnis has been PLH, in September 2022, January 2023 and June 2023. The current DPS being Steven Ellis.

On 30/03/2023, Michelle Bishop (Head of HDC Licensing) and I attended the premises for a joint licensing inspection and meeting to discuss ongoing concerns regarding violent incidents and the suitability of the then DPS, as it was problematic to make contact with him.

Present at that meeting was Mr Kounnis (PLH), Mr Weaver (DPS), Mr Ellis (the proposed DPS), Mr Panteli (Duty Manager) and Mr Singh (Head of Century Security). Prior to the meeting it had already been decided that it was not appropriate for Mr Weaver to continue in the role of DPS, and that responsibility was in the process of being transferred to Mr Ellis. This change of DPS was not submitted on 26/06/2023, nearly three months after this meeting.

Other issues were highlighted such as inadequate record keeping, and the breaching of condition 31, as it was not the case that a personal licence holder was on duty on a Friday and Saturday (and day prior to public holiday).

On 09/09/24 I attended the premises with William Dell'Orefice HDC Licensing Officer to conduct a joint licensing inspection. Unfortunately, on our arrival, neither Mr Ellis or Mr Kounnis were present, even though they had been notified of the time and date of the licensing inspection the previous week. Mr Jenkins (a member of bar staff) was the only member of staff present, he had not been informed of our visit.

The licensing inspection was rather fragmented as Mr Jenkins was unable to assist us with many of our enquiries. He was unable to locate any of the requested documentation, nor was he able to access the CCTV. Concerningly, despite being a member of bar staff since January he did not know what a Refusals Log was.

I was given permission by Mr Jenkins to conduct a drugs wipe test at the premises. I used Force approved Sirchie Nark Cocaine ID Swipes. I found a strong presence of cocaine traces in the male toilet cubical. Notably on the tiled shelf between toilet and wash basin, and on the cistern, behind the toilet. (See appendix 2 for photos).

Trace amounts were also found in the female toilet, on the toilet lid, cistern and tiles behind the cistern. I also found trace amounts of cocaine on a table located to the right-hand side of the bar area (between the doors to the female and male toilets).

A number of concerns were identified that have been passed onto our Partner Agencies, at Environmental Health and Fire Safety, namely:

- No hot running water in the premises, (I asked Mr Jenkins "how long there hadn't been any hot water; whether it is weeks or months?" He wasn't able to answer).
- 5 smoke detectors located within the premises, only one worked when tested.
- One of the fire doors in the pool and snooker hall was bolted.
- Next to the DJ stage the fire exit route was impeded by items stored on the floor.
- Only three fire extinguishers were located, all showing as being out of date.

During our inspection on 09/09/24 the following breaches were found. (See appendix 3 for list of current conditions):

- Condition 1 – Not known as no documentation provided.
- Condition 2- Breach – cameras do not cover outside curtilage of current licenced area.
- Condition 3 – Not known as Mr Jenkins unable to check as was unable to work CCTV system.
- Condition 4 – Mr Jenkins unable to work the CCTV system.

- Condition 5 - Not known as Mr Jenkins was unable to work CCTV system.
- Condition 10 – Not known as no documentation provided.
- Condition 11 – Not known as no documentation provided.
- Condition 12 – Only one body worn camera could be located.
- Condition 14 - Not known as no documentation provided.
- Condition 19 – Not provided. (Mr Jenkins was not aware of what one was).
- Condition 22 – No log provided.
- Condition 25 – No training records provided.
- Condition 27 – No signage present on the premises.
- Condition 28 – During our visit premises was open, door buzzer not in use, door was ajar, we walked straight into premises.
- Condition 29 – Not provided.
- Condition 30 – No documentation provided.

Appendix 4 is a list of incidents reported to police, and subsequent recorded crimes recorded at the premises, or in the immediate vicinity that can be attributed to customers of the premises over the last 2-year period.

The clear absence of robust supervision from Mr Kounnis or Mr Ellis on the day-to-day running of the business over a considerable period of time has resulted in a situation where it is the norm for Premises Licence conditions are being breached, and basic documentation and training records not being kept. There are concerns that members of staff are not being given training in essential aspects of the operating of the business, such as refusal logs. All aspects that negatively impact the licensing objectives and contribute towards crimes and incidents associated with the premises. Previous attempts to engage and advise Mr Kounnis and Mr Ellis on practices to reduce incidents/crimes associated with the premises have been unsuccessful. Any initial promising improvements soon revert to previous poor practices, with them having the appearance of a nonchalant, hands-off attitude.

Cambridgeshire Constabulary fully support HDC Licensing Authority in their request to review the Huntingdon Pool and Snooker Premises Licence. It is feared without a significant change in the management style and attitude towards running this licensed premises, nothing will improve, resulting in continued incidents of crime and disorder being related to the premises.

APPENDIX

1. Items seized on one weekend in September 2020 as a result of door staff implementing person searches at point of entry/re-entry.



2. Cocaine ID swipe photos



Result of force approved Sirchie Nark Cocaine ID Swipe in male toilet cubic at Huntingdon Pool and Snooker Club on 09/09/2024. Wipe the surface with swipe and a blue colour change reaction confirms cocaine presence. The presence of cocaine was confirmed on the flat shelf between toilet and wash basin, and on the cistern, behind the toilet.



Close up of Sirchie Nark Cocaine ID Swipe in male toilet cubic at Huntingdon Pool and Snooker Club.

3. Conditions of current Premises Licence

1. The premises licence holder will ensure that a digital CCTV system is fully compliant with the guidance contained in the Information Commissioner's Office (ICO) guidance document (www.informationcommissioner.gov.uk) regarding installation of CCTV is provided at the premises.
2. CCTV will be provided in the form of a recordable system, capable of providing pictures of High definition (HD) evidential quality in all lighting conditions in particular facial recognition. Cameras must cover the entire licensed area including the outside curtilage of the building.
3. CCTV equipment must be maintained in good working order, be correctly time and date stamped and must be retained for a minimum period of 28 consecutive days.
4. The premises licence holder must ensure at all times that an appointed member of staff is present when the premises is conducting a licensable activity, who is capable and competent at using the CCTV system and downloading CCTV footage on their own recordable media, and be able to hand this footage over to an authorised person on request.
5. All images downloaded must be provided in a format that can be viewed on readily available equipment without the need for specialist software.
6. Notices advising that CCTV has been installed on the premises shall be posted up so that they are clearly visible to the public within the licensed premises.
7. No customers carrying opened bottles of alcoholic drink upon entry shall be admitted to premises at any time they are open to the public.
8. Staff will take all necessary steps to ensure that customers do not take partly consumed alcoholic products or drinking receptacles away from the premises.

9. The person nominated as the DPS will join the HBAC/Huntingdon Pub Watch scheme and support its aims and objectives. This includes support of its agreed banning policy and attending meetings; personally or by sending an authorised representative of the venue. The condition is only binding whilst the HBAC/Huntingdon Pub Watch scheme is in existence.

10. The premises shall devise and implement a dispersal policy to ensure patrons do not congregate outside the premises, and they disperse from the premises in an orderly and quiet manner so not as to disturb residents within the vicinity.

11. A written risk assessment will be done completed detailing the requirement for SIA door staff. A minimum of 2 SIA staff will be on duty on a Friday and Saturday (and days prior to a public holiday), SIA doorman will be on duty from 22:00hrs until 30 minutes after closing time, or until all customers have dispersed from the immediate vicinity of St. Benedicts Court. This risk assessment will be made available to police or licensing authority officers upon request. The duties of the SIA staff will include the following, but not restricted to:

a. In accordance with the company search policy, conduct searches of customers entering or re-entering the premises for controlled drugs or weapons. If a customer refuses to be search entry will be denied.

b. Check the ID of customers to ensure no persons under the age of 18 are admitted to the premises from 22:00hrs unless taking part in a pre-arranged tournament and are accompanied by a responsible adult.

c. Ensure that seized items are retained, recorded, and stored securely. To make duty manager aware of any seizures at the end of each shift.

d. To deny entry to any person who has had items seized from them, and to prevent access to persons who refuse to be searched.

e. To ensure last entry/re-entry times are adhered to.

f. To ensure that customers disperse away from the immediate vicinity in an orderly manner.

g. To utilise the HBAC/pubwatch radio to liaise with other users and CCTV when incidents of note occur.

12. At least 2 body worn cameras will be used at all times when door staff are on duty. One of these body worn cameras will be utilised by a SIA staff member at ground floor exit door onto St. Benedicts Court, at least 30 minutes prior to closing time. When door staff are not working the duty manager will wear and use a body worn camera during licensable hours after 22:00hrs.

13. Last entry/re-entry shall be no later than 02:30hrs.

14. A search policy shall be implemented, as appropriate as a part of the risk assessment process, and with signage being displayed at point of entry.

15. For Events to be held inside:

16. All windows and doors to be kept closed during any performance of live or recorded music inside the premises.

17. Music Noise Levels (MNL) from any performance, expressed as an L(A)eq, 1min, shall not exceed the representative L(A)90 level without entertainment noise (WEN). MNL expressed as an L(A)10 will not exceed the L(A)90 (WEN) in any 1/3 octave band between 40 and 160Hz. Measurements shall be made 1m from the façade of noise-sensitive premises.

18. For events continuing after 23:00, the music noise should not be audible within noise sensitive premises with windows open in a typical manner for ventilation.

19. A refusals log book shall be in operation at the premises and all attempts to purchase alcohol by or on behalf of a person under 18 will be recorded in the log. It shall be made available to an authorised officer on request.

20. The entrance/exit to the premises will be supervised at peak exit times to ensure patrons leave the area quickly and quietly.

21. Notices shall be displayed in prominent positions at the exits to remind customers to respect any residential neighbours and keep noise to a minimum

22. A phone number will be made available to the residents enabling them to contact a person in charge in the event of any nuisance from the premises. The telephone number shall be provided to any resident requesting the number. A log shall be kept of complaints and actions taken. The log shall be available to the local licensing authority on request.

23. Any entertainment provided within the premises will be controlled so as to not cause any nuisance to neighbouring noise sensitive premises.

24. The premises operator shall ensure that every individual who appears to be under the age of 25 years of age seeking to purchase or be supplied with alcohol at or from the premises shall produce means of identification – passport, photo driving licence or PASS accredited photo ID – proving that individual to be 18 years of age or older. If the person seeking alcohol is unable to produce acceptable means of identification, no sale or supply of alcohol will be made to or for that person.

25. All staff shall be trained to challenge every individual who appears to be under 25 years of age and to refuse service where individuals cannot produce acceptable means of identification. Such training shall be provided not less than every six months, and written records shall be kept of all training and refresher training.

26. Challenge 25 posters shall be displayed in prominent positions at the premises.

27. No persons under 18 years of age to be permitted to remain on the premises after 21:00hrs, unless taking part in a prearrange pool or snooker tournament, and then they must be supervised by a responsible adult. Appropriate signage will be on display on the premises to inform customers of this.

28. When SIA staff are not on duty and licensable activities are taking place, the door buzzer system will be in operation, as a means to control entry of customers.

29. A written Drugs Policy will be implemented and made available to view by an authorised officer on request.

30. The designated premises supervisor shall authorise in writing the names of the staff members/individuals suitably trained to be responsible for the sale of alcohol at the premises in his/her absence.

31. Between the hours of 21:00hrs and close at least one person who holds a personal licence will be on duty on a Friday and Saturday (and day prior to a public holiday).

Appendix 4 - REDACTED

From – PS 1560 Martin Huntingdon Neighbourhood Policing Team, Cambridshire Constabulary

'I am writing as the Police Neighbourhood Sgt for Huntingdon which includes Huntingdon Town Centre. I have been the Sergeant here for just over 12 months and am aware of several reported incidents and crimes at and around the location of Huntingdon Pool and Snooker Club, St Benedicts Court, Huntingdon, PE29 3PN. These incidents have been presented by PC Clare Metcalfe in her report. These require a large amount of operational police hours to deal with.

I have reviewed police intelligence relating to the location over the last 2 years. This includes intelligence that drug dealing is ongoing at the location with the knowledge of the licence holder, numerous reports of drink and drug driving from people leaving the location and breaches of licensing conditions including allowing underage drinking. There is a significant intelligence picture prior to the last 24 months for similar incidents which highlights that this has continued to be a problem premises for some time.

I am intending to attend the licensing hearing'.

From – Detective Superintendent Treadwell 270 Director of Intelligence, Cambridgeshire Constabulary

REDACTED

CAMBRIDGESHIRE FIRE AND RESCUE SERVICE

FIRE SAFETY

NOTE FOR FILE

SUBJECT : Commentary on Fire Safety for Huntingdon District Council

PREMISES: HUNTINGDON POOL AND SNOOKER LTD, SNOOKER CLUB, ST
BENEDICTS COURT, HUNTINGDON PE29 3PN

JOB NO: 290943

FILE REF: 10000146897

DATE: 02 October 2024

Following a visit with Huntingdon District Council Licensing Team Member William Dell'Orefice in September 2024 I have provided Steven Ellis (Designated Premises Supervisor) and Paul Kounnis (Premises Licence Holder) a Notification of Deficiencies (NOD) under the Fire Safety Order (2005). There was a substantial amount of issues in relation to the Fire Risk Assessment not being addressed, and fire safety measures within the premises. Whilst the safety of all relevant persons is paramount, during the day time or the hours that the premises is used as a snooker/pool hall, the risk to relevant persons is acceptable; a fire would not go unnoticed, a shout of fire would be heard throughout the premises, and there are minimal numbers of relevant persons.

It is during the time the premise is being used as a Night Club that raises more concern for people's safety. Due to the nature of a Night Club environment, the conditions differ considerably from that of a Snooker/Pool hall, and the fire safety measures would not be satisfactory to detect and warn

relevant persons of a fire, in sufficient time to make a safe escape. It is therefore, in my opinion, required that the Responsible Persons should increase the levels of detection and warning, by providing a working automatic fire detection system (AFD), to include manual call points, should the premises continued to be used as a Night Club style environment. The DJ booth should also be linked to the AFD to enable sound to be muted in order for the warning signal to be heard.

Other areas noted, and part of the NOD were:

No Fire Policy has been produced, including the procedures for staff to undertake in an evacuation as a Snooker/Pool hall or Night Club.

The were emergency exits obstructed by equipment and rubbish or found to be bolted shut. All emergency routes are to be kept clear of obstructions at all relevant times.

Staff training has not been provided to staff.

Schedule of Deficiencies REDACTED

From – Trudie Spinks – Environmental Health Officer, Huntingdonshire District Council

Subject: Rep - Huntingdon Pool and Snooker Club Ref SR 398904

Dear License Team / William,

Following your application for a review of the above named premises license please see details below regarding the recent difficulties I have had with the compliance of food law:

Food Hygiene Inspection dated 04 June 2024 found:

No documented food safety management system that details training staff have undertaken and practices and procedures including cleaning for the business.

No hot water to the premises which includes the toilets and the bar sink. Significant damage to the bar sink tap restricting water flow. Cold water alone was available and the use of boiling water in the kettle is daily practices if hot water is required for cleaning the bar area.

Significant damage to the electric light switches and pull cord in both male and female toilets.

Poor condition to the premises in various areas including the toilets walls (missing tiles and holes in the suspended ceiling, same floor cellar ceiling and shelving and also various ceiling panels throughout the whole premises area (missing or damaged).

No food registration form for the named owner of the business given as Steve Ellis.

FORMAL LETTER AND SCHEDULE POSTED 04 JUN 2024

06 Jun 2024

Email to Mr Steve Ellis to request he register as a food business and detailed the significant concerns regarding the electrical hazard in the men's toilet as there was an exposed electrical wire.

Revisit 07 June 2024

Electrical lighting pull cord and light switches to the toilets were repaired.

No other works or redecoration completed.

Revisit to check on other works carried out on 03 Jul 2024

No other works or redecoration completed.

Mr Steve Ellis made contact by email to detail they will be repairing all areas in 6-8 weeks.

18 Jul 2024

Mr Steve Ellis made contact to reply to my email and detail that the hot water would be repaired soon.

06 Aug 2024

Email to Mr Steve Ellis to query any works completed

14 Aug 2024

E mail to Mr Steve Ellis to remind him to register himself as the Food Business Operator.

03 Sep 2024

Mr Steve Ellis detailed a quote had been carried out and the boiler would be repaired the following week (week commencing 04 Sep 2024).

05 Sep 2024

E mail to Mr Steve Ellis to remind him to register himself as the Food Business Operator.

17 Sep 2024

As no food registration form has been received a Requisition for Information served under Section 16 of the Local Government (Miscellaneous Provisions) Act 1976 by hand on the Occupier and Mr Steve Ellis with an expiry date of 30 Oct 2024.

30 Sep

No response to the two notices served now expired. Informed closing for 3 months.

03 Oct 2024

No response re the notice served now expired. Informed this has been pushed back by the Landlord a few weeks.

To date no response to the notice has been received. No works have been carried out to repair the hot water supply to the premises bar and toilets and no redecoration has been carried out to other areas all of which were raised during the initial inspection on 04 June 2024. Staff cannot wash their hands with warm water in the toilets to maintain hygiene before returning to the bar. There are structural damages to areas that require repair and redecoration that has still not been addressed.

The responsible person who appears to have management of the premises Mr Steve Ellis has not yet registered as the Food Business Operator and no formal documented food safety policy has been obtained or implemented.

Please let me know if you need any additional information.

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Appendix D - Application to Review Premises Licence HDC/PRE00783, Huntingdon Pool and Snooker Club

Margaret Clark –

Good Morning,

I wish to make representation about the license regarding Huntingdon Pool and Snooker club.

I am writing this as an individual (although I do have some knowledge of the business in my role as the Deputy Manager of BID.)

As an individual, I walk my dog on a daily basis past the Huntingdon pool and snooker club. Each morning I have to scan the floor to see if there is broken glass left from the night before. I would say on average there is broken glass at least 2 days out of 7. Often there are beer bottles or glasses left on top of bins or in the flower patch by the small white House at the junction with Princes St. These could come from any of the other licensed premises of course, but the nearest is the 147 club. There is often urine in the doorway of The Attic – again I would say 3 times a week and occasionally I find small, emptied plastic Ziploc bags as well. Obviously all of this is dangerous to my dog and I certainly don't want to be stepping in any of it either.

This route is heavily used by early morning gym goers, and school children either going to Hinchingbrooke School or the bus station to go further afield.

Kind Regards

Hannah Hancock – Huntingdon Business against Crime, Manager

My name is Hannah Hancock, and I manage Huntingdon Business Against Crime (HBAC). I have held this role for the past 14 years and I am based within Cambridge City Council and Huntingdonshire District Councils Shared Services CCTV Control Room.

My role is to act as a conduit between retailers and partners, to reduce crime and disorder linked to retail premises, in both the daytime and nighttime economy.

Huntingdonshire Business Against Crime is a non-profit organisation, covering the whole of Huntingdonshire. HBAC has a strict membership criteria and shares information with premises using a variety of mediums such as DISC (Cloud based information sharing system) and in person meetings. The purpose of the organisation is to support retailers in the fight against retail crime, train best practices to reduce the incidents, promote staff and customer safety through training programmes, support premises to report crimes and provide evidence that leads to a full investigation, and a positive outcome.

Outside of HBAC (daytime), I also provide a note taking a service to Huntingdonshire Pubwatch. All three market towns have a separate meeting each month, where various matters from the night time economy are discussed, bannings are passed and concerns are raised. The meeting must achieve a quorum of 6 separate premises prior to the meeting commencing. All meetings have a Chairperson and Secretary.

I have no voting rights at the meeting and attend as a guest.

Huntingdon Pool and Snooker Club

Huntingdon Pool and Snooker Club is a premises located within the St Benedicts Court Shopping precinct in Huntingdon town centre. They are a member of Huntingdon Pubwatch, have access to DISC, and also have a 2-way town link cellular radio which links them to all other premises and CCTV. The concerns that I would like to raise regarding this premises are linked to the four key licensing objectives.

The Prevention of Crime and Disorder

There have been ongoing concerns about crime and disorder related to the premises. The management has shown a limited effort in reporting crimes and disturbances to the relevant authorities. Moreover, there is a clear lack of engagement with any local deterrent programmes designed to reduce crime in the area – such as Pubwatch. This not only raises questions about the safety of patrons but also the surrounding community. Furthermore, there has been consistent vandalism in the area, including broken windows, which points to either insufficient security measures or a failure to report incidents effectively. The management has not been proactive in ensuring a safe environment, which is a fundamental requirement under this objective.

Public Safety

The safety of patrons and those passing near the premises is also a cause for concern. The exterior of the premises is often untidy and poorly maintained, contributing to a sense of neglect and a lack of care for public safety. Of particular concern is the issue of public urination outside the premises, which has become a regular occurrence. This creates not only a public health issue but also diminishes the sense of safety and security for individuals in the vicinity. These issues indicate a lack of adequate measures in place to ensure public safety, as required by their licence. Diamond Hampers – The Attic, have consistently reported issues with their staff when returning to work in the morning. Windows have been broken and more often than not there is bodily fluid left in their doorway. Anytime Fitness, who are located directly opposite the premises have also reported their customers feeling unsafe when leaving. Anytime Fitness is a 24 hour gymnasium, and does experience footfall throughout the night into the early morning.

The Prevention of Public Nuisance

Huntingdon Pool and Snooker has repeatedly failed to prevent public nuisance. As mentioned, the area outside the premises is frequently used for urination, including next to neighbouring businesses, causing significant discomfort and nuisance for the wider community. This consistent issue suggests that the management is not taking necessary action to discourage such behaviour, nor are they ensuring that the immediate surroundings are kept in an acceptable state. The lack of attendance and engagement from the management regarding these matters exacerbates the issue. Additionally, the untidiness of the premises' exterior adds to the ongoing public nuisance complaints. Security and management are rarely seen patrolling the area to check for welfare concerns.

The Protection of Children from Harm

While there have been no specific reports regarding children directly, the general environment created by the premises, including the disorder and neglect outside, presents a harmful atmosphere for families and children who may pass by the establishment. The visible signs of crime and neglect are not conducive to a family-friendly or child-safe environment, as is required under the licensing conditions. Reports have been received to suggest that ID checks in this premises are inconsistent and relaxed, and it is known by locals that children can get served in there.

Management Concerns

In addition to concerns related to the four licensing objectives, it is important to highlight the issues surrounding the management of Huntingdon Pool and Snooker. There has been a noticeable lack of consistent management presence on the premises, with no clear engagement or responsiveness to the issues raised by local authorities and residents. The management has failed to attend previous meetings and hearings regarding these matters, which demonstrates a lack of commitment to addressing the ongoing concerns. The inconsistency in the day-to-day management of the establishment further exacerbates the problems discussed, with little to no visible action being taken to rectify the concerns. The premises has struggled to retain managers and assistant managers, meaning that there is often no attendance at Pubwatch meeting from this premises. The current manager offered another individual to attend the meeting, however this individual was under investigation by police, and it was deemed would not be a suitable candidate. The information sharing system was rarely update or checked, leaving staff and management unaware banned individuals or situations of concern. On one occasion, lack of attendance and use of the information sharing system meant that a serious incident was not brought to the attention of the Pubwatch committee. This male then went into another premises the following week and bit the end off of another MOP nose. This would have been avoided had the manager attended the meeting, or updated the system – both or either of these actions would have resulted in the offender being banned.

Conclusion

In light of these issues, it is evident that Huntingdon Pool and Snooker has not been adhering to the conditions of their licence. Their failure to engage with crime prevention, maintain public safety, prevent nuisance, and ensure proper management of the premises is a violation of the four main licensing objectives. We urge the Licensing Committee to take serious consideration of these breaches and determine an appropriate course of action to address these issues, which may include additional conditions on their licence or, if necessary, revocation of the licence to protect the interests of the community.

Pubwatch attendance

Since 9th March 2022, there have been 30 Huntingdon Pubwatch meetings. Huntingdon Pool and Snooker have attended 12 meetings.

Huntingdon Pool and Snooker have reported 4 incidents via the DISC Information sharing system. This system is accessed by all Huntingdonshire Pubwatch premises and is used to highlight known and prolific offenders, raise incidents of concern or request the identification of unknown offenders.

Huntingdon Pool and Snooker lease a 2-way townlink radio. This links the premises to all other premises within Huntingdon as well as CCTV. Shopsafe (provider) gave notice to Huntingdon Pool and Snooker that their radio would be stunned (switched off) due to lack of payment.

CCTV

There are 2 CCTV cameras within Huntingdonshire District Council's CCTV Control Room which directly cover the ground floor entrance of St Benedicts Court, and Huntingdon Pool and Snooker Club is situated on the middle floor. It is accessible by stairs only. Both cameras are situated outside the premises on St Benedicts Court. The building also has an exit which leads onto the roof/car park of St Benedicts Court. This has vehicular access via a ramp from Princes Street.

St Benedicts Court also has CCTV within the property.

Below is a list of incidents from September 2023 – June 2024, further dates are available and can be requested from [REDACTED]

The cameras used are PTZ high definition and can be seized following an evidence request being sent to cctv.staff@huntingdonshire.gov.uk.

Cameras	Date	Category	Sub-Category	Call Source	Arrests	Result
1009, 1014	06/09/2023 01:10	Anti-Social Behaviour	Aggravating Behaviour	HBAC Radio (Day/Night Time) - Inbound	0	All in Order, No further Action Taken
1009, 1014	07/11/2023 02:00	Violence	Assault	Police Airwave - Inbound	0	Result Unknown
1009	12/11/2023 02:45	Violence	Assault	HBAC Radio (Day/Night Time) - Inbound	0	No Police Available - Requires Follow-up
1014	12/11/2023 03:57	Violence	Affray	CCTV Airwaves Police - Outbound	0	No Police Deployed - Requires Follow-up
1009, 1014	16/12/2023 04:18	Criminal Damage	Building	HBAC Radio (Day/Night Time) - Inbound	1	Arrest(s) at Scene
1009, 1014	18/12/2023 01:54	Anti-Social Behaviour	Aggravating Behaviour	HBAC Radio (Day/Night Time) - Inbound	0	Police Attend - Incident
1009, 1014	25/12/2023 02:01	Violence	Affray	HBAC Radio (Day/Night Time) - Inbound	0	All in Order, No further Action Taken
1009	01/01/2024 01:29	Violence	Assault	HBAC Radio (Day/Night Time) - Inbound	0	Area Search No Trace
1009, 1014	26/01/2024 23:17	Anti-Social Behaviour	Aggravating Behaviour	Police Airwave - Inbound	0	
1009, 1014	26/01/2024 23:38	Anti-Social Behaviour	Aggravating Behaviour	Police Airwave - Inbound	1	Arrest(s) at Scene
1009	24/02/2024 04:01	Anti-Social Behaviour	Drunk & Disorderly	HBAC Radio (Day/Night Time) - Inbound	0	No Action Taken
1009, 1014	09/03/2024 02:15	Violence	Assault	Police Airwave - Inbound	0	Police Attend - Result Unknown
1009, 1014	16/06/2024 23:37	Violence	Affray	Police Airwave - Inbound	0	Suspect(s) Found and Words of Advice Given

1009	St Benedicts Court Centre (77)
1014	St Benedicts Court/Waitrose (89)

The Attic, Diamond Hampers, St Benedict's Court – Interested Party

TO WHOM IT MAY CONCERN

I am writing this statement on behalf of Diamond Hampers and in relation to the review of licencing for the Huntingdon Snooker Club.

I am one of the directors of Diamond Hampers, along with Lianne Simpson, who founded the organisation.

Diamond Hampers is registered as a CIC and is a not-for-profit organisation. This means that any profit made, after overheads, is used to benefit the people in the local community. As directors we are volunteers.

We have a shop in St Benedict's Court in Huntingdon (The Attic, selling household items and clothing and this is situated next to the car park entrance, an entrance used by the patrons of the Huntingdon Snooker Club.

Since taking over the shop we have had to regularly clean up rubbish, such as beer glasses and cigarette butts and clean up the doorway where people have urinated. Our windows have been smashed several times and currently we have two broken windows that we simply cannot afford to replace. As our profits are used for people in crisis, in the local community, money spent on having to replace windows and take action to safeguard our property has meant that we are not able to provide the many services we would like to.

Myself, Lianne Simpson and Ewan Cameron-White (Supervisor at The Attic) have all provided Victim Impact Statements, showing the impact on us, the organisation and our volunteers.

Sandra Webb (Director)
Diamond Hampers CIC



VICTIM IMPACT STATEMENT

Name: Sandra Webb

Location: The Attic Diamond Hampers

Date: Various Dates

What behaviour did you experience?

Puddles of urine in the doorway quite frequently, cigarette butts, general littering which we as volunteers need to clean up with mop and bleach. This then delays opening up, which then has an impact on businesses.

As you look at the door it is mainly in the far left hand side where the urination happens. One morning I came into a pool of blood which I reported to the police, I took photographs and sent them to the police. The police gave me permission to clear it up, I was worried it was a crime scene and I wouldn't be able to open up the shop. Apparently, there was a fight that night that they were aware of, I was really worried about the contamination and the risk it poses to my health, the urination and the blood.

We have beer glasses left there, bottles, cans etc which we then have to touch and clear up, there has also been broken glass which I have had to clear up, it is dangerous for us as staff and volunteers as well as customers, and can put people off who want to come and visit the store to shop when they see us clearing up.

It is generally 3 adults who open up, but we have 3x teenagers who volunteer with us. I worry if they have to come into open the shop and see the mess it would really distress them. An example would be the blood, and how I needed to report it to the police and ensure I could clear it up, however they wouldn't have the knowledge to do this.

How did the behaviour impact you?

Did the behaviour appear to impact those around you, if so, how?

How did the behaviour make you feel?

The most distressing part is the broken glass, we have had our windows broken over 7x now. We can't afford to have someone come and replace them again, so we will need to have them boarded up, which doesn't make the business look very inviting. There are small shards of glass that fall out of one of the windows. The windows being smashed constantly makes me feel really un-easy I worry about the risk that it poses on us as staff and customers, and what would happen if the window was completely broken in and we were broken into.

I am fearful that one morning I am going to walk into the shop and find someone laying in the doorway, again if this was our younger volunteers it would really distress them. The incidents that happen also put people off from wanting to volunteer with us because they don't feel safe. While I don't believe it actually is, with it happening so often it feels targeted, and really disheartening when we work so hard to give something back to the community this happens.

We have members of the public coming in and commenting on the smashed windows and how uninviting it looks, comments often are 'you've not had your window smashed AGAIN have you?'

Do you know the names of any of the individuals involved, if not could you describe them?

N/A

This statement is true to the best of my knowledge and belief.

Signed: Sandra Webb

Date: 26/09/2024



VICTIM IMPACT STATEMENT

Name: Lianne Simpson

Location: The Attic – Huntingdon

Date: Multiple Dates

What behaviour did you experience?

Every Saturday and Monday we have to deal with urine in the shop doorway, it also happens during the week but mostly at the weekends. 90% of the time there is also cigarette butts, rubbish, glass bottles, dumped in the urine. Vomit often occurs but not as frequent as the urination. We have had blood broken glass and we fear for our own health and safety. We are predominantly volunteer led and they are having to come in and clean up somebody else's bodily fluids. There have also been syringes left in the doorway, I have had to purchase sharps boxes to make sure we can safely dispose of them. We have also had our window smashed 7x and we always report it to 101, unfortunately we don't have any surplus income to pay for additional security measures and without CCTV there isn't much police can do, it leaves us feeling incredibly vulnerable and it is incredibly disheartening to face this so often, due to a lack of additional funds, the latest breakages have remained un-fixed.

How did the behaviour impact you? Did the behaviour appear to impact those around you, if so, how?

A lot of our team have various additional needs both physical and educationally. I myself am classed as disabled and I struggle with the bending over, the cleaning and the extra stress and pressure it has on my body both physically and mentally, additionally I am heavily pregnant and fear that I may become unwell if I come into contact with the bodily fluids. As a largely volunteer led business, I fear that if these behaviours continue, we may lose some of our volunteers, which will heavily impact our business, some of our volunteers find these incidents very distressing to deal with and some of them are unable to deal with the matters due to the impact it has on them mentally. 2x of our volunteers on a Saturday are 2 females aged 17 and have autism, if they happened to have to deal with clearing up the next morning, they would be incredibly distressed.

How did the behaviour make you feel?

We have attempted to put a camera in the doorway but the batteries died every 24h because of the high footfall, as a charity we are unable to afford it. I fear for the health and safety of myself and my staff, I find this behaviour incredibly distressing and disheartening when we are a small charity trying to give back to the community and we are relentlessly targeted in a seemingly unprovoked attack.

Do you know the names of any of the individuals involved, if not could you describe them?

NO – Punters from the 147 Snooker Club.

This statement is true to the best of my knowledge and belief.

Signed: Lianne Simpson (via telephone to Charlotte Cramp)

Date: 23/09/24



VICTIM IMPACT STATEMENT

Name: Ewan Cameron-White

Location: The Attic Diamond Hampers

Date: Various Dates

What behaviour did you experience?

Every Saturday you can guarantee there is always a puddle of urine in the doorway. We have had blood, sick, and urine and general mess (littering) outside the doorway on different occasions such as bottles, glasses, fag ends etc.

We have also had our windows smashed now for the 8th time, we are unable to afford as a non-profit org to get these replaced.

How did the behaviour impact you?

It is utterly vile having to clean up other people's bodily fluids, it takes a lot of time to clean up, which can delay our opening, we used to put stock out the front of the store but due to the mess and the bleach we have to use we haven't been doing so. It makes the morning opening up feel very stressful and rushed. I try to take responsibility for cleaning the mess, most of the time, as a lot of our volunteers have various physical and mental additional needs, if they were the first to see the situation it would be very distressing for them. My partner who runs the shop is heavily pregnant and disabled and I worry about the impact it could have on her and the baby.

We clean the doorway as soon as we arrive in the morning but it doesn't always dry in time for opening, so we have people treading in a mixture of bleach and pee into our shop which is very unpleasant, leaving mucky foot prints behind.

There is a general worry every time we open the shop as to what is there when we come in, will it be smashed glass, urine, bottles etc.. it makes running the store feel very un-easy.

Did the behaviour appear to impact those around you, if so, how?

Some of our volunteers wouldn't physically be able to clean up the mess and it would be really distressing for them to deal with.

Customers seeing a wet floor with a mixture of pee and bleach can be off putting, as well as the boarded windows. Some of the other volunteers are worried about contamination from the fluids, where I feel disgusted by the behaviours and the messes that I deal with on a weekly basis.

How did the behaviour make you feel?

Disgusted, fearful of what I am walking in to and how we will financially survive if we keep getting vandalised.

Do you know the names of any of the individuals involved, if not could you describe them?

N/A

This statement is true to the best of my knowledge and belief.

Signed: Ewan Cameron-White

Date: 26/09/2024